

TERMS AND CONDITIONS

If you browse this website and place an order, you are agreeing to comply with these terms and conditions as explained below. The name Top Stocks, or 'us' or 'we' refers to the operators of this website. The term 'you' refers to the user or viewer of the website.

Products and the website:

Top Stocks reserves the right to change the website at any time. Prices do not include delivery costs - these will be added at checkout.

Due to the natural content of the fabrics used, there can be slight variations in the prints and/or embroideries which makes every item individual.

Colours are reproduced as accurately as possible, however, as with all photography, there may be slight variations.

Orders:

We try to ensure that all items are in stock, but should your purchase be temporarily out of stock, we will advise you to offer either a later delivery, if possible, or failing that, an alternative similar item, or a refund.

Credit and debit cards are processed securely by Worldpay.

If you would like to contact us, please email info@top-stocks.co.uk

Delivery:

Delivery will be via Royal Mail signed for first class service. Individual costs are included in the shop listings. These costs only apply to mainland U.K. We aim to deliver orders within 3 working days.

International orders:

We welcome international customers. Shipping costs can be quoted for if you email us on info@top-stocks.co.uk. Please include your telephone number. You may have to pay local customs or duty and these are not included in your payment to us.

Returns:

If you are not completely satisfied with your purchase, please return your item to us in original unused condition within 14 days of receipt.

Returned items should be unused, unworn and must be returned in original packaging with any enclosed documentation. We will issue a full refund on receipt, excluding the original delivery charge. Alternatively, if preferred, we will also be happy to exchange the item.

Please note:

The item is your responsibility until it reaches us. Therefore for your own protection we recommend that you send the parcel using a delivery service that requires a signature, insures you for the value of the goods, and you receive proof of postage.

The cost of returning the item to us is your responsibility. Delivery charges are only refundable where goods are faulty and a refund is made.

Please also note we will refund an item if it is faulty, after a thorough check of the item. Please allow 7 working days for a refund to be processed.